

SUGGESTIONS FOR SUCCESS

1. Have a bias for action
2. Communicate with council frequently
3. Establish your policies and practices in writing

4. Prepare well for meetings
5. Seek to understand each others positions and concerns
6. Be civil to each other so the observing public will be civil to you.

7. Establish new policy apart from individual projects
8. View every meeting as an opportunity to communicate with the residents
9. Explain your rationale, but don't lecture the public

10. Keep meeting tempo the same at the end as at the beginning
11. Strive for consistency, but acknowledge unique situations
12. Make your final action clear to the public



QUESTIONS

COMMENTS

DISCUSSION