CSU’s GOT TALENT Training Webcasts

All 2016 Recordings – available now to view on Skillport at [https://centralstationu.skillport.com](https://centralstationu.skillport.com) (search “CSU’s Got Talent” and select View All to see the entire list of episodes.) Below are the 2016 webcast descriptions:

"Change Intelligence" presented by Barbara Trautlein, PhD, author of the best-selling book Change Intelligence: Use the Power of CQ to Lead Change that Sticks, principal and founder of Change Catalysts, and originator of the CQ System for Developing Change Intelligent Leaders and Organizations.

- Learn to use strategies and tactics to lead all the many changes we face, become more competent and confident, less stressed and frustrated, and reframe resistance to change from enemy to ally!

"Crucial Conversations" presented by Justin Hale, Master Trainer and Keynote Speaker, VitalSmarts.

- Learn how to speak and be heard, open dialogue around high-stakes, emotional or risky topics. You’ll begin to surface the best ideas, make the highest-quality decisions, and then act on your decisions with unity and commitment.

“Crucial Accountability” presented by Justin Hale, Master Trainer and Keynote Speaker, VitalSmarts.

- Learn how to talk about expectations in a way that solves problems while improving relationships, you’ll improve individual, team, and organizational effectiveness.


- Learn how to transform your mindset and move beyond unresolved disagreements by turning them into opportunities for growth. Become more conscious of your habitual responses, learn new responses and develop your capacity to choose new thinking and actions in the conflicts at home, work, and your communities.

"Managing Student Employees" presented by Beverly Delker Gentry, MBA, CSU Chico

- Learn how to prepare students to be successful employees in your department. This webcast will share techniques for proactive supervision by: setting expectations, explaining the requirements of university employment, documenting schedules, coordinating workload, managing performance, and connecting students to important campus resources.
“Crafting Leadership Interventions: Adaptive Leadership Practices” presented by Crystal Dujowich, CSU Chancellor's Office, Director of Leadership Development

- In this webcast, Crystal will show how intentional communication can be framed as leadership interventions. She will share techniques for crafting skillful interventions and impart exercises on Adaptive Leadership. Harvard renowned, this Adaptive Leadership framework offers responsive, context-specific, and change-oriented leadership.

"Maximizing Individual & Team Performance with Less Effort" presented by Mark Samuel, the CEO of IMPAQ and author of two books, Making Yourself Indispensable and Creating the Accountable Organization.

- Learn to achieve better results through higher levels of individual and shared ownership. Mark will share a strategy and set of tools for inspiring people at all levels to take initiative for solving problems and improving results. Understand the key competency used by all top professional athletic teams, music groups and dance companies to achieve high performance with less effort that most organizations don’t even know about. Also, learn 4 steps to ensuring clear commitment and agreement necessary for reducing surprises, paralysis and missed target goals.

"Better Presenting" presented by Rick Altman, author and the host of The Presentation Summit, an annual conference where presentation designers, creators and technical experts come together to learn and expand their presentation skills in every aspect.

- In this webcast, hone and distill bullet points for utmost clarity, blend photos and text for maximum impact, learn to create dedicated handouts, and use animation to sequence dense data.

"Innovative Student Software Deployment" presented by Afsaneh Hamedani. Afsaneh Hamedani is the Director of Student Technology Services at the California State University, Fullerton (CSUF).

- Learn how digital technology fluency helps students succeed in their education, preparing them for the workforce, giving them a significant advantage on campus, and in the workplace starting on day one. See the latest technical advancements Cal State Fullerton has progressively deployed for the success of their students!

"Facilitating Virtual Collaboration" presented by Rachel S. Smith, Senior Consultant and the Director of Digital Facilitation Services for The Grove Consultants International

- In this webcast, learn how to facilitate gracefully, effectively, and in a way that brings out the best in people even if they are not face to face. This webcast will introduce you to The Grove Facilitation Model, a framework to help you plan, run,
and follow up on remote working sessions or seminars. You'll also learn specific best practices for virtual collaborative work. Meeting and working remotely saves time and money if it's done well. You'll be able to apply what you learn in your very next virtual meeting.

**"Build a Workplace People Love, Just Add Joy"** with Rich Sheridan, CEO, Founder and Chief Storyteller at software design & development company, Menlo Innovations

- Learn how Menlo Innovations, a software company in Ann Arbor, Michigan built a radically different approach to workplace culture and physical environment. Unleash the human energy and the results you always knew were possible. Get an inside look at their belief system and come away with an inspirational blueprint for how to create a work culture focused on the business value of joy.

**"Master Your Work-Life Impact in 2017"** with Keynote Speaker and bestselling author, Kristen Brown

- Stress negatively affects your goals & productivity, both professionally and personally. By understanding stress dynamics and the impact on your potential, you can better manage it in order to be successful in your career and personal goals. Kristen will use her Happy Hour Effect Life Map framework to help re-prioritize the dynamics of your life so you make better decisions about your time, relationships, career, and goals as you prepare for 2017.