Sonoma State University is committed to achieving excellence through teaching, scholarship, learning and inclusion. In line with our Strategic Plan and our Seawolf Commitment, our values include diversity, sustainability, community engagement, respect, responsibility, excellence and integrity. We strive to cultivate a community in which a diverse population can learn and work in an atmosphere of civility and respect. We encourage innovation, experimentation and creativity, as well as contributions to equity and inclusion, in the pursuit of excellence for all members of our university community.

Reporting to the Provost, Executive Vice President for Academic Affairs, the Associate Vice President for Information Technology and Chief Information Officer (CIO) provides management and guidance for the Information Technology department, and supervises staff and student personnel. The incumbent is a member of the Provost’s Senior Leadership Team, and is responsible for leading SSU in the effective management and improvement of campus-wide information technology services for students, faculty, and staff. Additionally, the incumbent provides leadership for university-wide initiatives to deploy technology solutions to support student success, facilitate teaching and learning, improve business processes, and utilize data for evidence-based decision-making.

At a time of significant institutional change, the CIO will ensure that IT continues to be positioned as a trusted University partner and service provider, by facilitating a transformation of the IT department into a collaborative organization continually better skilled at project execution and service delivery and prepared to acquire new skills to leverage new technologies and cloud services. In collaboration with key stakeholders, faculty, students, and IT staff, the CIO will leverage the IT governance structure and process to facilitate transparent IT decision-making across the University. Oversees and updates the SSU IT strategies and priorities as defined in the IT Strategic Plan, which is guided by the Chancellor’s Office Strategic Plan, and ensures that they are in alignment with overall University goals and helps advance the strategic plans of the University and its Schools. Guides the University with providing the framework for tracking the SSU strategic plan details. The CIO will work with constituents across the University and pursue an agenda that includes the following initiatives:

- Stabilize the core technology infrastructure and support model to improve the overall quality, reliability, and consistency of IT services and solutions;
- Develop a high performing IT team with a service-oriented, collaborative culture;
- Establish an IT roadmap for major applications and infrastructure that considers integration and sourcing strategies and balances the need to stabilize existing solutions and invest in emerging technological directions;
- Work in partnership with campus leadership and constituents to deliver IT services and solutions that align with campus needs;
Improves the work surrounding the Accessible Technology Initiatives (ATI) and contributes to the prioritization and improvement of the initiatives with focus on the website and procurement focus areas;

Improve services to support teaching and learning and maintain effective and current technologies in classrooms and online learning spaces;

Support business process improvement and optimize the use of existing technologies;

Improve communication between the IT team and students, faculty and staff;

Partner with other CSU campuses, the CSU Chancellor’s Office, and industry to bring additional capabilities to SSU; and

Implement an information security strategy that appropriately safeguards information assets and mitigates risks.

Qualifications
This position requires a Bachelor’s degree, along with five years of experience at a senior management level (Deputy, AVP, Director) of a major division of information technology organization such as academic and/or administrative computing in a complex, multi-tiered organization. Also required experience directing complex technology projects including proposal formulation, budget setting, contract negotiations, project planning and implementation, managing staff, and problem solving, in addition to significant understanding of systems and their applicability within a complex academic environment. Must have strong oral communications and interpersonal skills that involve collaboration among faculty, staff and senior administrators. Must have strong written communication skills and demonstrated experience to work successfully in a culturally diverse environment.

The preferred qualifications for this position include: a Master’s degree; at least ten (10) years of senior IT leadership experience within higher education institutions; and a demonstrated ability to foster teamwork and develop strategies to recruit and retain a high performing staff with appropriate technical and non-technical competencies in a unionized academic environment. Ideally, the candidate will have experience with and knowledge of emerging applications used in an academic environment to support administrative systems, instructional delivery, database management systems, and voice and data network technologies; have leveraged technology to support teaching, student learning (both online and in classroom) and to assure efficient business processes. The candidate also should have experience with establishing external partnerships with information technology vendors and local community organizations, including experience developing strategies to adopt software as a service and other cloud computing models. He or she should have led organizations to adopt continuous improvement of IT management processes, with experience assessing, prioritizing, and mitigating information security risks and devising strategies to prevent and recover from disasters.

The incumbent must demonstrate integrity and sound judgment in performing duties; possess the ability to supervise the work of staff and recommend appropriate personnel actions; be able to apply strong problem solving and conflict resolution skills and train and evaluate performance, taking corrective action as needed; deal with stressful situations while maintaining composure; and contribute to a collaborative environment utilizing exemplary communication and problem solving skills as necessary. Must have strong organizational skills and the ability to manage multiple projects and competing priorities simultaneously, adjusting quickly to changes needed on a daily basis. Must have the ability to effectively communicate with all levels within the university and establish and maintain productive and effective, inclusive working relationships amongst diverse populations including staff, faculty, administration, students, and other internal and external constituents. Must be able to accept constructive feedback and work cooperatively in group situations.
Application Deadline
This position is open until filed. For full consideration, please submit application, along with cover letter and resume, by 8 am on Wednesday, April 1.

Application Process
Click “Apply Now” to apply to this position. Materials submitted with your application will not be returned. The ADA Coordinator is available, at 707/664-2664, to assist individuals with disabilities in need of accommodation during the hiring process.

Qualified candidates must submit the following to be considered:
1. Cover Letter (attach as first page of resume)
2. Resume
3. Online Employment Application

A background check (including a criminal records check) must be completed satisfactorily before any candidate can be offered a position. Failure to satisfactorily complete the background check may affect the application status of applicants or continued employment of current employees who apply for this position.

Salary and Benefits
The anticipated starting salary placement for this position is $180,000 to $210,000, with placement dependent on experience and qualifications. This position is also eligible for a broad range of benefits, including medical, dental, vision, life and disability insurances, retirement (CalPERS), tuition waiver, vacation and sick leave. In addition, 14 paid holidays are offered each year; 13 scheduled on specific days and a Personal Holiday that may be taken any time during the year. A comprehensive benefits summary for this position is available online by clicking the Benefits Summary link.

About Sonoma State
Sonoma State University, located 48 miles north of San Francisco, is one of the 23 campuses of the California State University. With a student population of about 9,000, Sonoma State is a regionally serving public university committed to educational access and excellence. Guided by our core values and driven by a commitment to the liberal arts and sciences, Sonoma State delivers high-quality education through innovative programs that leverage the economic, cultural and natural resources of the North Bay.

Sonoma State University
Human Resources
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The university is an Affirmative Action/Equal Opportunity Employer. We consider qualified applicants for employment without regard to race, religion, color, national origin, ancestry, age, sex, gender, gender identity, gender expression, sexual orientation, genetic information, medical condition, disability, marital status, or protected veteran status.